Intercultural Competence: a set of cognitive, affective & behavioral skills and characteristics that support effective and appropriate interaction in a variety of cultural contexts. (AACU)

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|  | Accomplished | Competent | Developing | Beginning |
| Knowledge of cultural self-awareness | Articulates insights into own cultural rules and biases | Identifies own culture rules and biases | Shows awareness of own cultural rules and biases | Shows minimal awareness of own cultural rules and biases |
| Knowledge of cultural worldview framework (history, values, politics, communication styles, economy, etc.) | Demonstrates a comprehensive understanding of the cultural worldview framework | Demonstrates understanding of the cultural worldview framework | Demonstrates partial understanding of cultural worldview framework | Demonstrates minimal understanding of the cultural worldview framework |
| Skills: Empathy | Interprets intercultural experience from perspectives of own and more than one worldview and demonstrates ability to act in a supportive manner that recognizes the feelings of another cultural group | Recognizes intellectual and emotional dimensions of more than one worldview and sometimes uses more than one worldview in interactions | Identifies components of other cultural perspectives but responds in all situations with own worldview | Views the experience of others through their own cultural worldview |
| Skills: Verbal and nonverbal communication | Articulates a complex understanding of cultural differences in verbal and nonverbal communication | Recognizes and participates in cultural differences in verbal and nonverbal communication and begins to negotiate a shared understanding based on those differences | Identifies some cultural differences in verbal and nonverbal communication and is aware that misunderstanding can occur based on those differences but is still unable to negotiate a shared understanding | Has a minimal level of understanding of cultural differences in verbal and nonverbal communication; begins to negotiate a shared understanding |